

Patient Research Experience Survey 2018

Greg Woodley
Communications & Engagement Manager
Clinical Research Network: North West Coast



Every day our NHS Partners on the North West Coast will see over



Patients. It is important we understand their experience.



The 2017/18 PRES timetable

- Oct: PRES designed with input from patients, researchers and delivery staff
- Nov: Survey launched and promoted via twitter, docmail, face to face , survey monkey
- Jan: Survey closed
- Feb : Analysis of final results
- March: Meetings with NHS Partner Organisations to communicate results
- May : PRES report submitted into NIHR
- Aug: PRES 18/19 planning starts



We received **1209** responses
from over **40** NHS partner organisations
41% of responses from Primary
59% from Secondary Care
thank you!

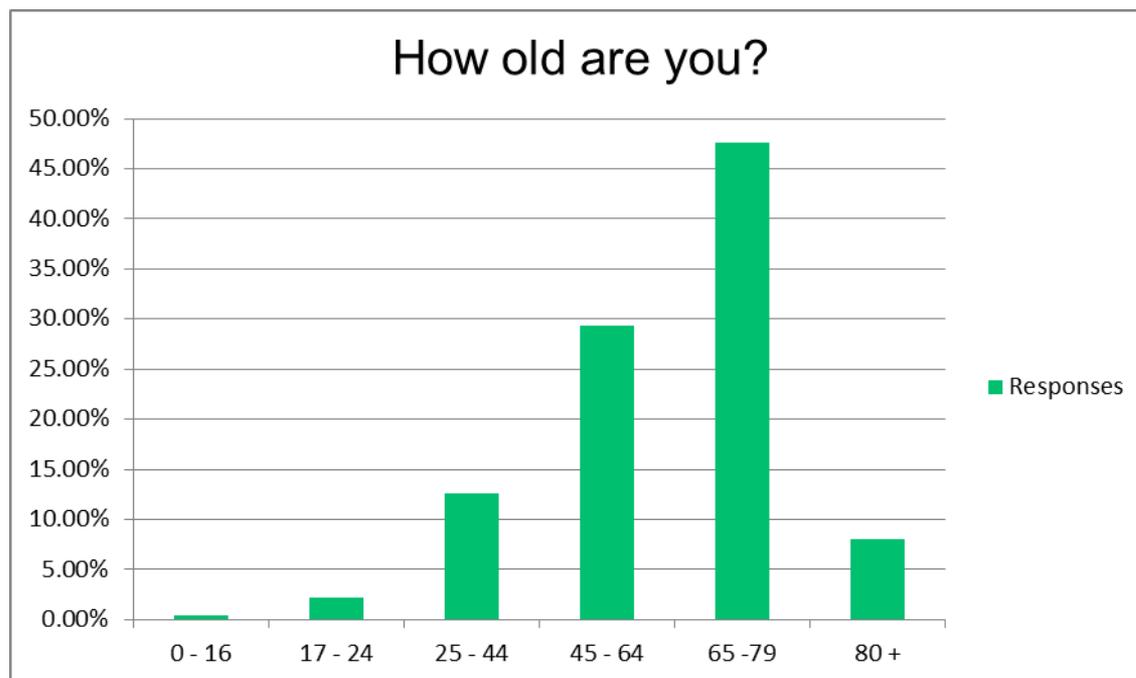
The results.....



Q4 In what area of health was the research?

Myeloma Cardiovascular Disease Research COPD Aspirin
Haematology Blood Pressure Asthma Gout
Respiratory Heart Kidney Cancer Medication
Diabetes Cardiac Study Arthritis Genetics Pain
Oncology Hypertension Dementia Asprin Health

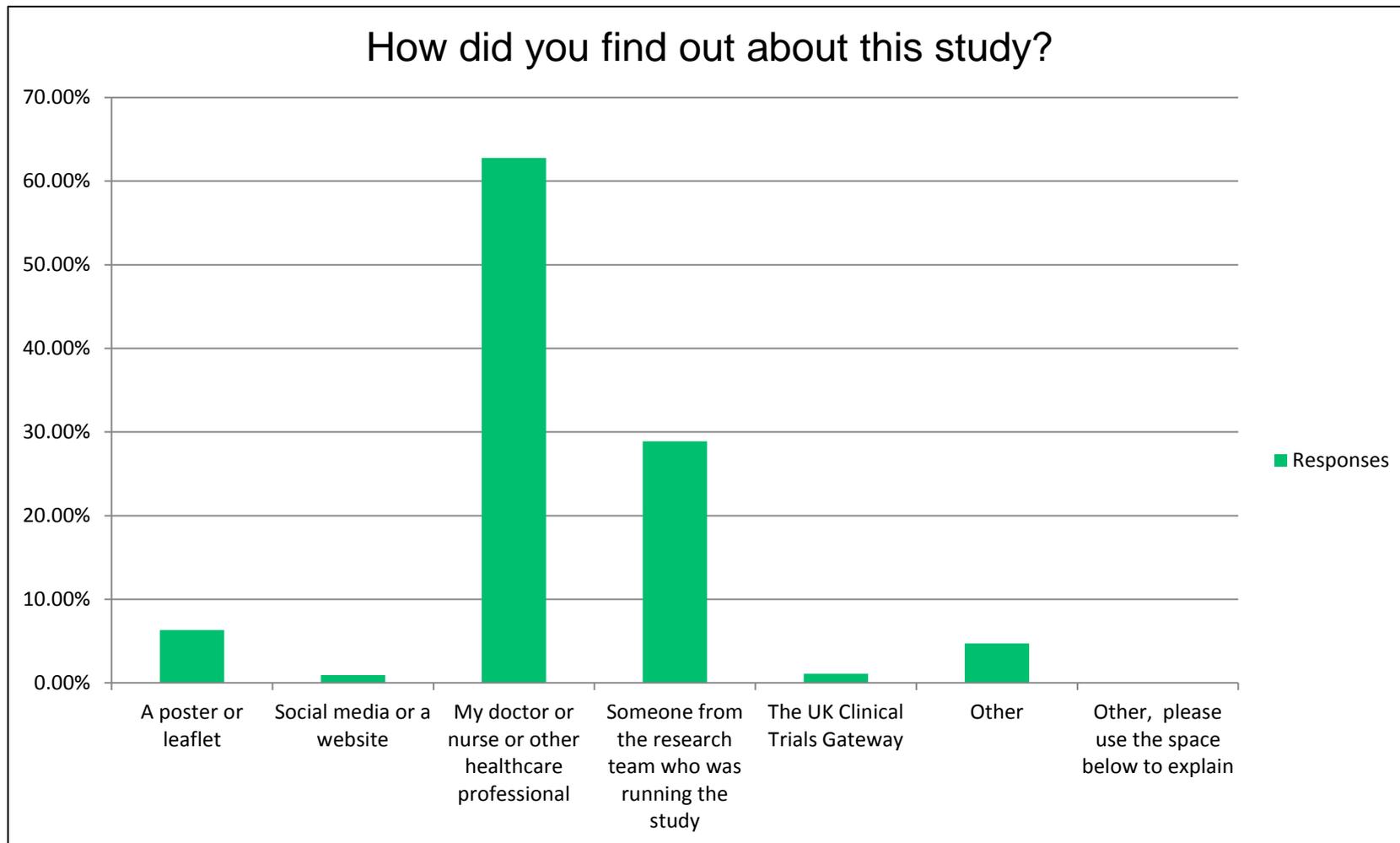




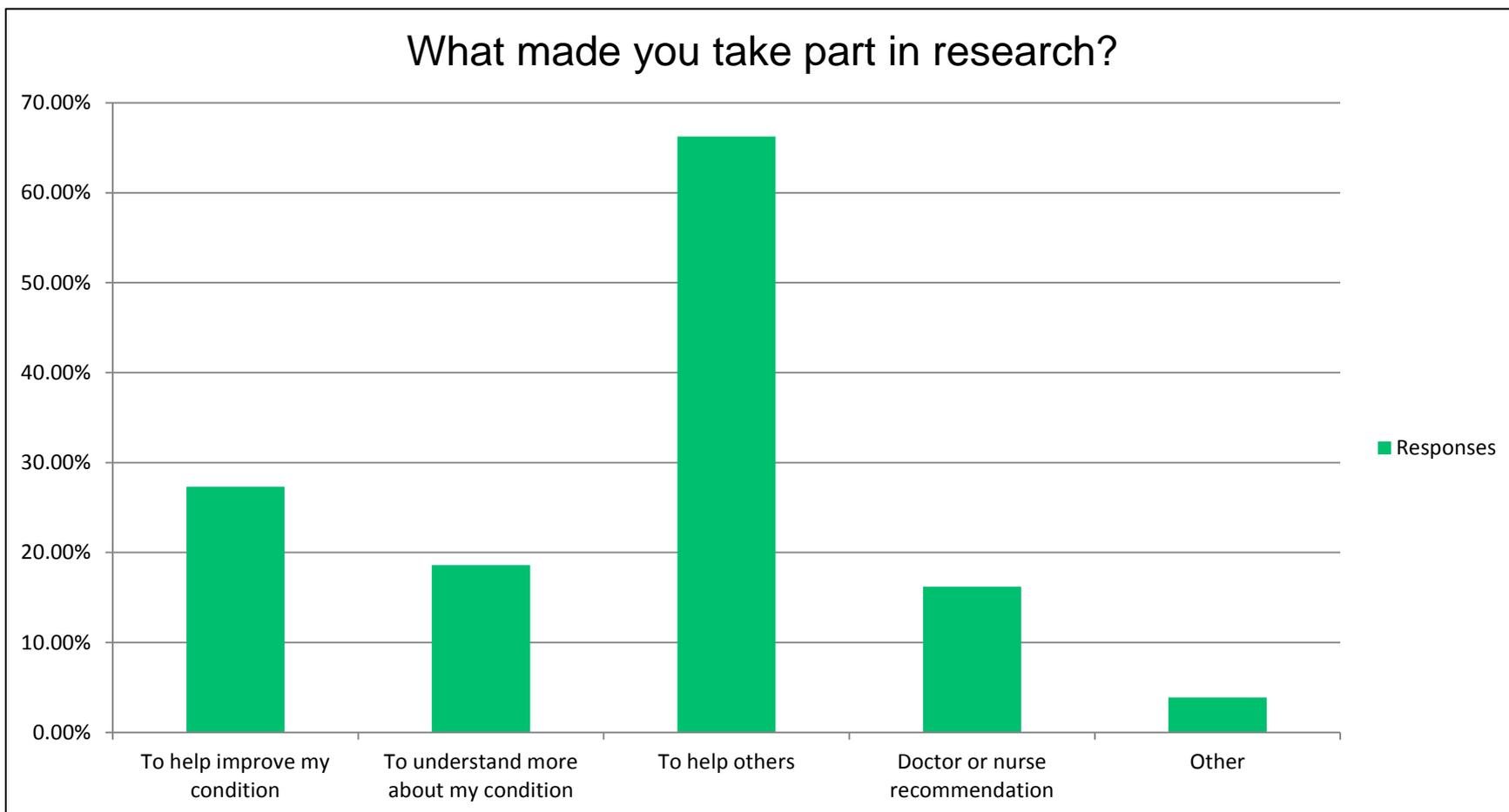
Dr Asan Akpan, Consultant Geriatrician, Ageing SRG Lead North West Coast:

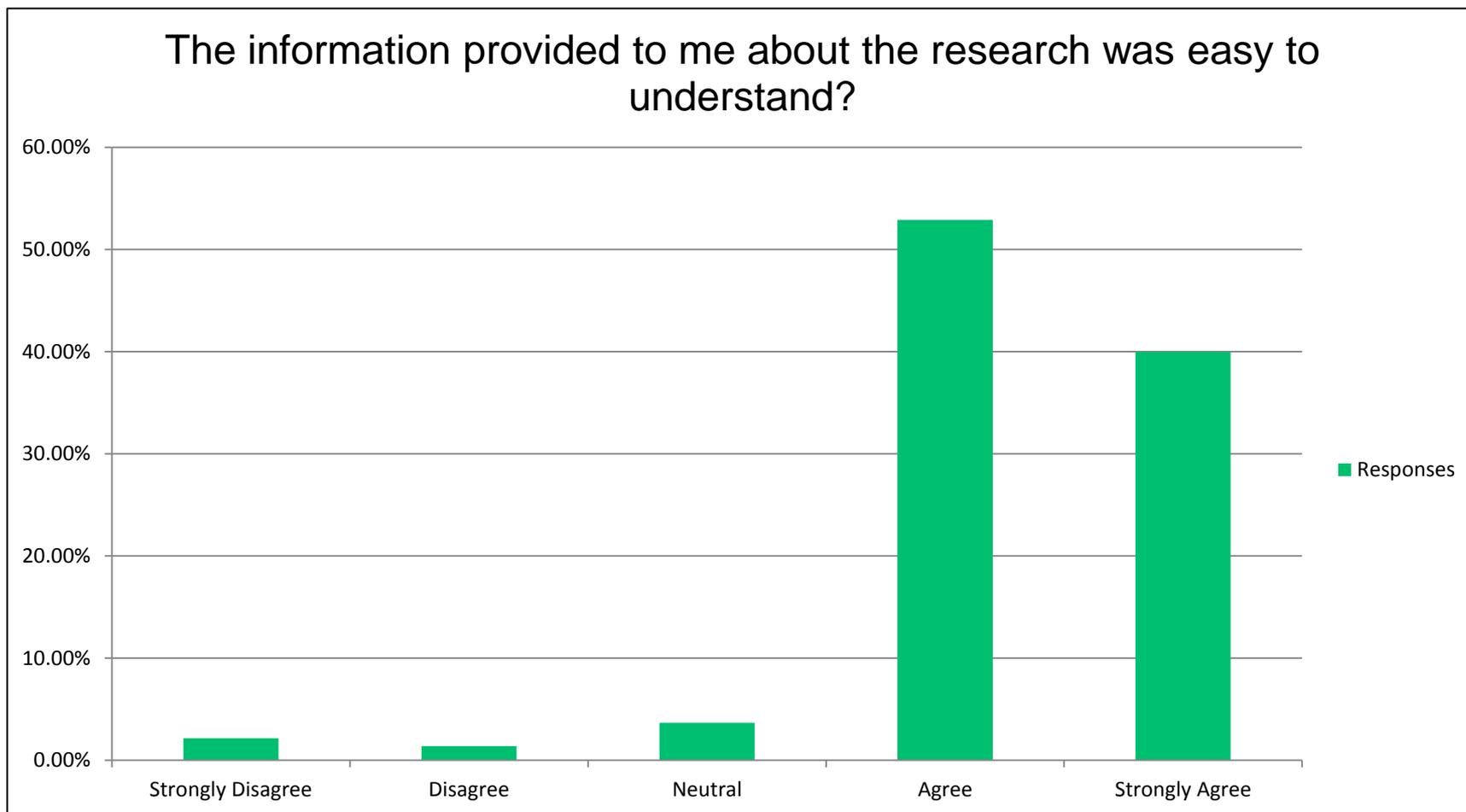
“It is excellent to see that the greatest proportion of research participants were older. This is not a surprise as most healthcare users are older and have the various health conditions that researchers are interested in. We know older people are very keen to contribute by setting research priorities and questions in addition to being research participants and disseminating the research findings. An area that we can improve on is the low proportion of older people in their 80s involved in research. This reflects a similar national and global picture. This is a trend we can change here in the Northwest Coast by actively engaging with older people in their own preferred venues and on their terms with a focus on providing opportunities for those who are in their 80s.”

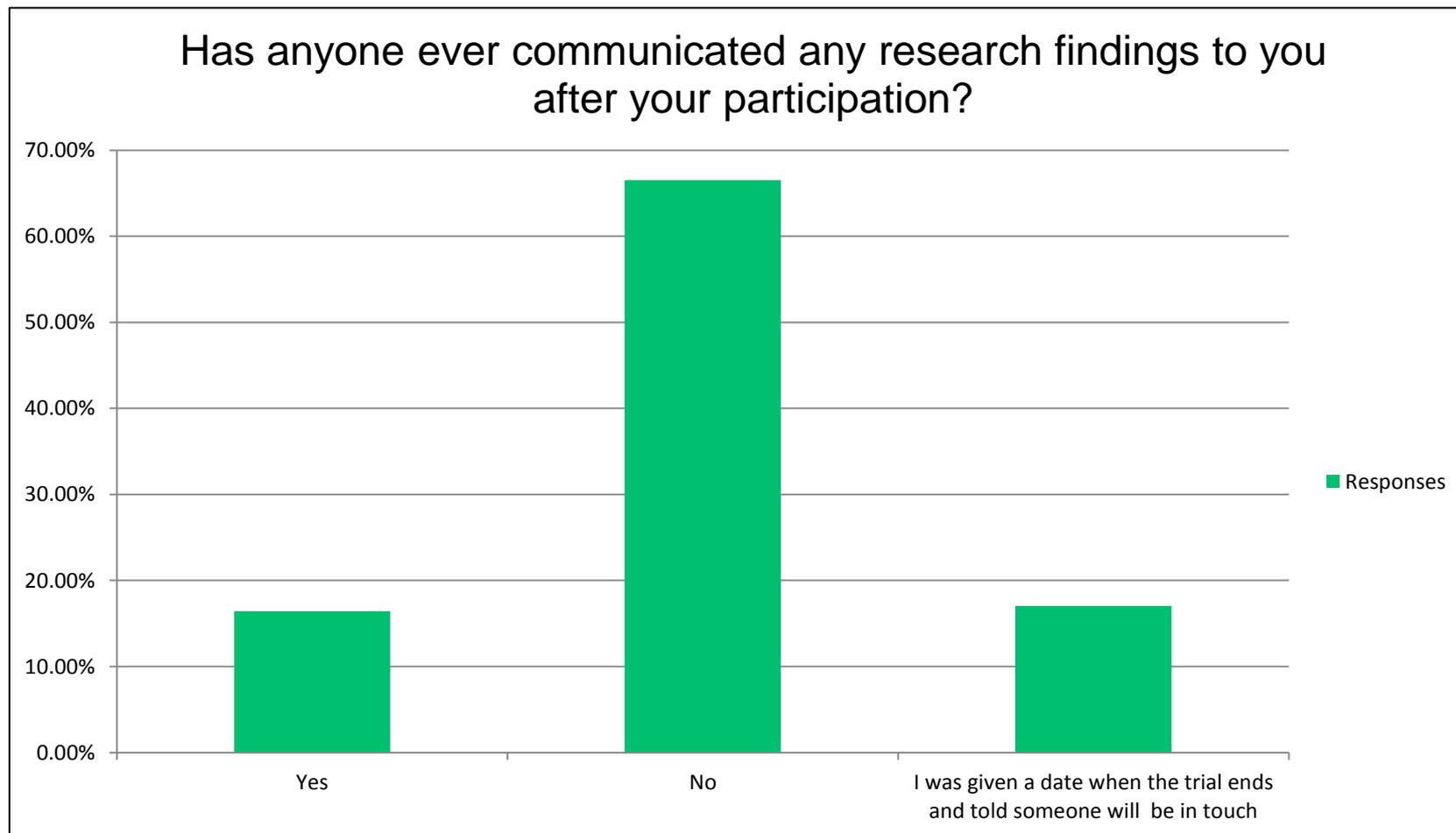


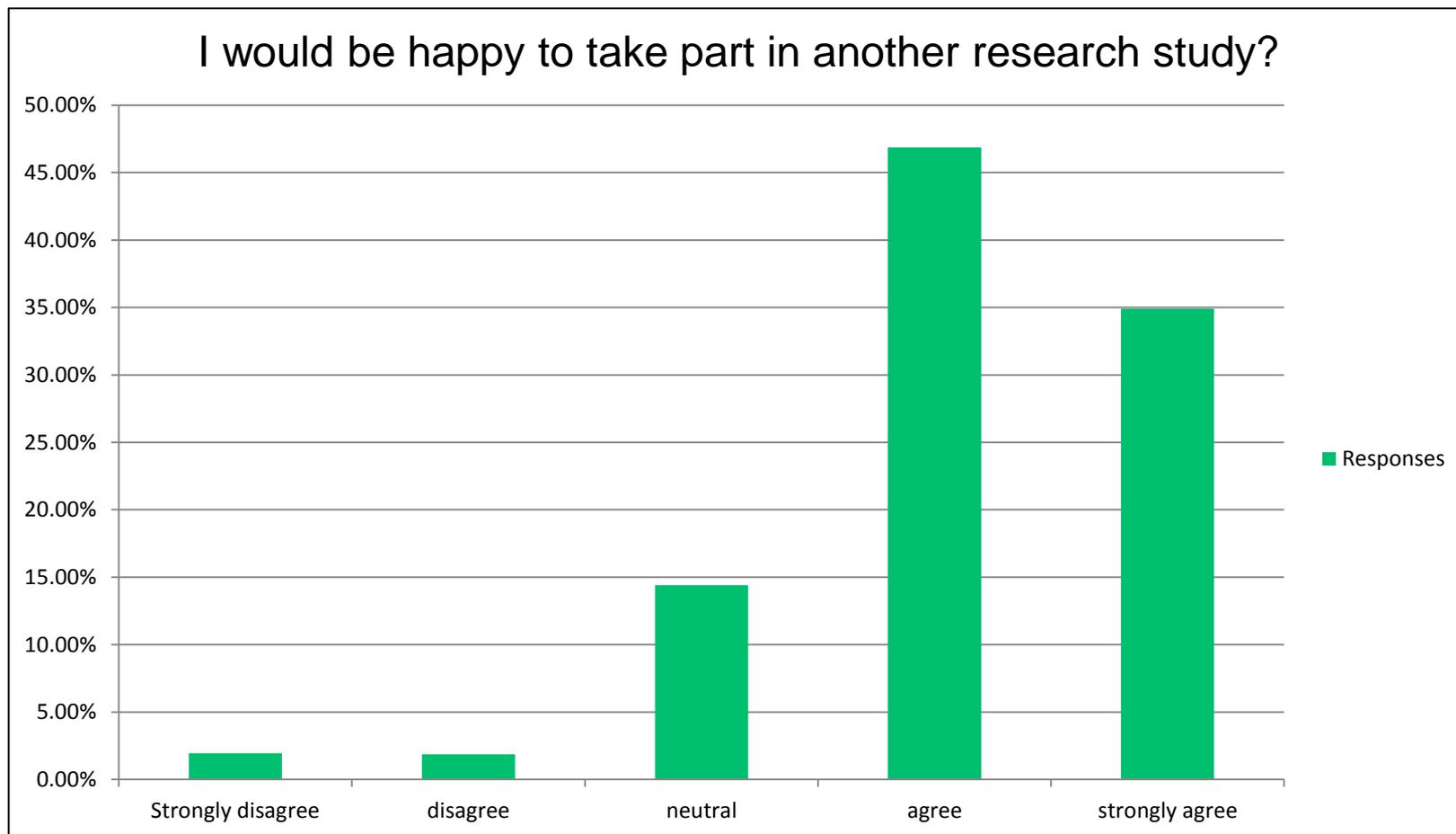


What made you take part in research?





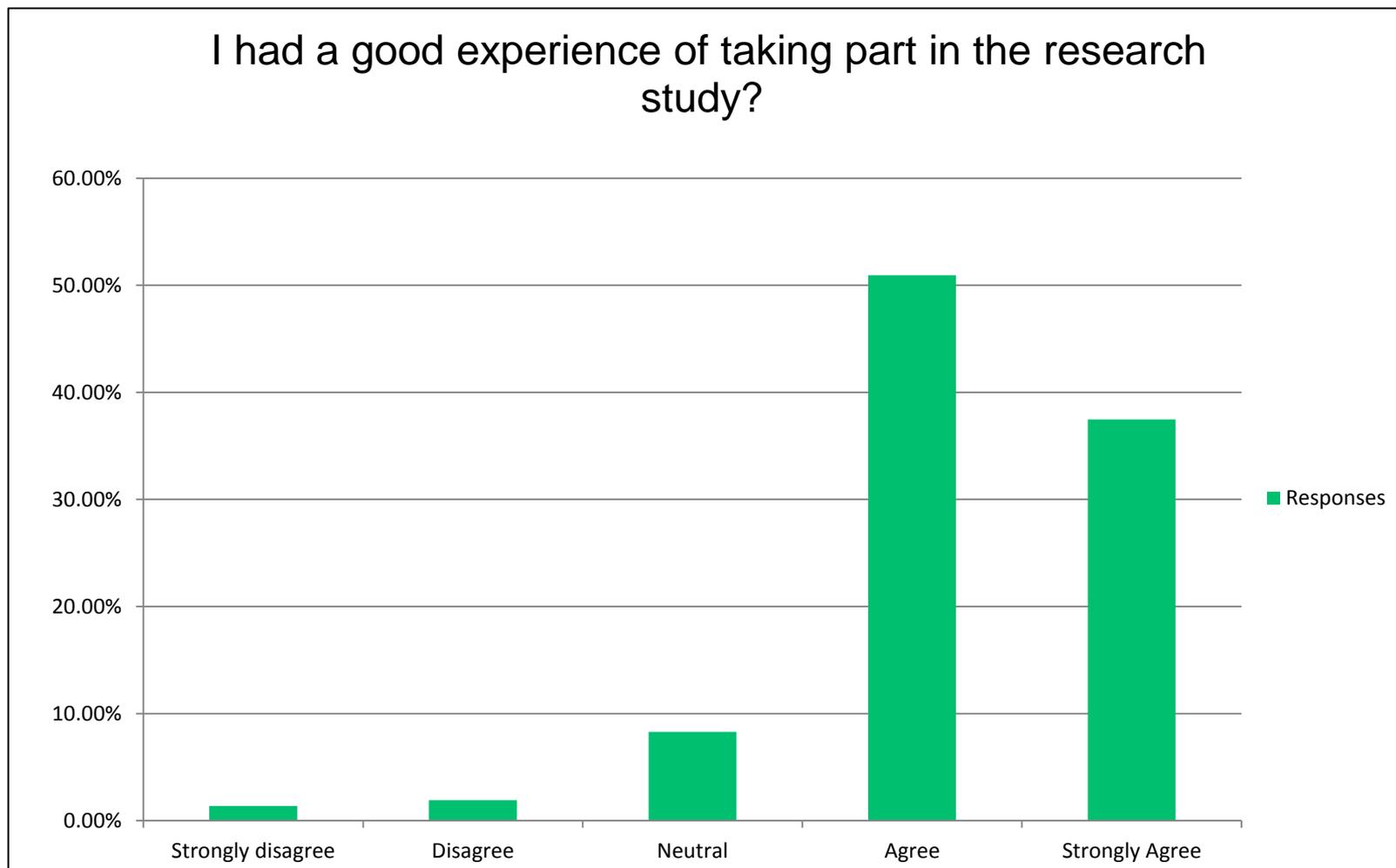




Q10 I would be happy to take part in another research study?

Feedback Learn Problem Believe Involved Travel Insurance
Trial Able Future Care Depends Answer
Happy Experience Research Staff Study
Useful Improve Given Condition
Interviewed but Not Suitable Medical Hospital Willing to Help
Easy to Participate Help other People Results





Q11 I had a good experience of taking part in the research study?

Questions Communication Treatment Straight Forward Health
Mind Trial Participation Explained Interesting Study
Questionnaires Staff Feedback Research
Looked Nurse Took Experience Positive
Taking Remember Problems Side Effects Blood
Condition



2018/19 Continual Improvement Plan (work in progress) Following NWC PRES Results

PRES Findings	Action in Continual Improvement Plan
Low numbers of over 80 year olds are involved in clinical research	The ageing specialty research group for the North West Coast is working with charities and nursing homes so that research for patients over 80 years can take place in more preferred venues on terms more suited to this patient group
UK Clinical Trial Gateway (UKCTG) delivers less than 1% of recruitment into NWC clinical trials	The UKCTG is currently undergoing a re-brand to improve the user experience
Social Media delivers less than 1% of recruitment into NWC clinical trials	A social media tool kit will be launched by the clinical research network in July 2018. Social media training is now available to staff in the network
Low numbers of 17 – 24 year olds are involved in clinical research	Improved use of social media should help address this gap
66% of patients took part in research to help others	We need to carefully consider how we incentivise volunteers to take part in clinical trials eg Futures Trial



I AM

RESEARCH

Be part of the solution

To our NHS Partners, **thank you**
for being part of the solution.

